

About our Service for Medical and Health Insurance

This web site is operated by Alliance Internet Ltd.

You may contact Alliance Internet Ltd at:-

Alliance Internet Ltd,
Tudor Cott, Macclesfield Road,
Holmes Chapel,
Cheshire,
CW4 8AL

1. The Financial Services Authority (FSA)

The FSA is the independent watchdog that regulates financial services. It requires us to give you this document. Use this information to decide if our services are right for you.

2. Which service will we provide you with?

You will not receive advice or any recommendation from us. We may ask some questions to narrow down the selection of products that we will provide details on. You will then need to make your own choice about how to proceed.

3. Whose products do we offer?

For medical insurance we collect your data via the data collection form which we then pass on to Insurancewide.com Services Ltd. Insurancewide.com Services Ltd processes your information and matches it to a specialised medical insurance broker on their panel. You will receive details of this broker who will phone you and identify a medical insurance policy that best fits your circumstances.

Through this service you are able to compare and purchase products from a range of medical insurers. So by going through us you will have medical insurance compared and offered from a limited number of insurers.

4. What will you have to pay us for our services?

Nothing. We do not charge a fee.

5. Who regulates us?

Alliance Internet Limited is an Introducer Appointed Representative of Insurancewide.com Services Ltd, 90 Long acre, London, WC2E 9RA who are authorised and regulated by the Financial Services Authority.

Insurancewide's FSA Register number is 312327.

Alliance Internet Limited can be found on the FSA register as an Introducer Appointed Representative under FSA register number 429158.

Insurancewide's permitted business is insurance mediation (non-investment contracts).

You can check this on the FSA's Register by visiting the FSA's website

www.fsa.gov.uk/register or by contacting the FSA on 0845 606 1234.

6. What to do if you have a complaint

If you wish to register a complaint, please contact us:

...**in writing**. Write to Feedback at Alliance Internet Ltd, Tudor Cott, Macclesfield Road, Holmes Chapel, Cheshire, CW4 8AL

... **by phone**. Telephone 01477 535920

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.

7. Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.

Insurance advising and arranging is covered for 100% of the first £2,000 and 90% of the remainder of the claim, without any upper limit.

For compulsory classes of insurance, insurance advising and arranging is covered for 100% of the claim, without any upper limit.

Further information about compensation scheme arrangements is available from the FSCS.